Claro Software Cookie Policy

Like many Web sites, we use 'cookies' and we obtain certain types of information when your Web browser accesses www.clarosoftware.com. Examples of the information we collect include the Internet protocol (IP) address used to connect your computer to the Internet, login, email address and password. This information is only intended to be used for understanding from where customers visit our site, and the frequency of visits to our site.

We'd also like to set optional analytics cookies to help us improve the website. Optional cookies are enabled by default on this website, but you can always disable them. Using this tool will set a cookie on your device to remember your preferences.

What are cookies?

Cookies are small text files that are placed on your computer by websites that you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site.

What type of cookies does the website use?

YouTube

We embed videos from our official YouTube channel using YouTube's privacy-enhanced mode. This mode may set cookies on your computer once you click on the YouTube video player, but YouTube will not store personally identifiable cookie information for playbacks of embedded videos using the privacy-enhanced mode. For more information, please visit:
https://support.google.com/youtube/answer/171780?hl=en-GB

Cookies Pop up

We have a pop up appearing on our website which itself uses cookies. If users select "Accept", the cookie will persist for 1 year, so they do not see the pop up again in that time.

Google Analytics and Google Tag Manager

This website uses Google Analytics and Google Tag Manager to collect anonymous information such as the number of visitors to the site, where visitors have come from and the most popular pages. Keeping this cookie enabled helps us to improve our website. To opt out of being tracked by Google Analytics across all websites, please visit https://tools.google.com/dlpage/gaoptout

How do I change my cookie settings?

You can change your cookie preferences at any time: for www.clarosoftware.com please click here, for www.clarosoftware.com/help please click here. You can then adjust the available sliders to 'Enabled' or 'Disabled', then clicking 'Save Changes'. You may need to refresh your page for your settings to take effect.

Alternatively, most web browsers allow some control of most cookies through the browser settings. To find out more about cookies, including how to see what cookies have been set, visit www.aboutcookies.org or www.allaboutcookies.org

More information on how to manage cookies on popular browsers:

[Google Chrome](#)

[Microsoft Edge](#)

[Mozilla Firefox](#)

[Microsoft Internet Explorer](#)

[Opera](#)

[Apple Safari](#)

Redirection to third party sites

Our website can redirect you to third-party sites. For example, when purchasing our software, you will be redirected to the MyCommerce website to complete the payment process. As these websites are operated by third parties, we have no control over their use of cookies.