



The Internet Corporation for Assigned Names and Numbers

11 February 2016

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Sanjay Sharma
Visesh Infotecnics Ltd. d/b/a Signdomains.com (IANA #249)
703 Arunachal Building 19 Barakhamba Road, Connaught Place
New Delhi 110 001
India

Email: ssharma@viseshinfo.com

Fax: +91 11 473070989

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Sharma,

Please be advised that as of 11 February 2016, Visesh Infotecnics Ltd. d/b/a Signdomains.com ("Visesh Infotecnics") is in breach of its Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 19 July 2015 ("RAA"). These breaches result from:

- Visesh Infotecnics' failure to comply with the Uniform Domain Name Dispute Resolution Policy ("UDRP") and the Rules for Uniform Domain Name Dispute Resolution Policy (the "Rules"), as required by Section 3.8 of the RAA.

Please refer to the attachment for details regarding these breaches.

In addition, Visesh Infotecnics has been deemed noncompliant in the following areas:

1. Failure to provide domain name data in the specified response format, as required by Section 1.4 of the Registration Data Directory Service (Whois) Specification of the RAA ("Whois Specification");

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2. Failure to publish the full name and position of all officers of the registrar on Visesh Infotecnic's website, as required by Section 3.17 of the RAA and Section 17 of the Registrar Information Specification ("RIS") of the RAA; and
3. Visesh Infotecnic's failure to timely pay past due accreditation fees, as required by Section 3.9 of the RAA.

Additional Concerns

ICANN notes that Visesh Infotecnic has outstanding Compliance notices. Failure to provide the information requested to ICANN by those deadlines will result in a notice(s) of breach for Visesh Infotecnic.

ICANN requests that Visesh Infotecnic cures these breaches by 3 March 2016, 21 days from the date of this letter, by taking the following actions:

1. Immediately enable the Lock on the domain name subject to the UDRP proceeding as this Lock is defined in Rule 1 of the Rules, and provide the date, time and means used for the Lock;
2. Immediately respond to the UDRP Provider's verification request (the "Request") and provide evidence to ICANN that the Request has been responded to in its entirety;
3. Display domain name data in the specified response format, as required by Section 1.4 of the Whois Specification;
4. Publish on Visesh Infotecnic's website the full name and position of all officers of Visesh Infotecnic; and
5. Pay all past due accreditation fees.

If Visesh Infotecnic fails to timely cure the breaches and provide the information requested by 3 March 2016, ICANN may commence the RAA termination process.



If you have questions or require assistance, please contact Owen Smigelski at owen.smigelski@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad". The signature is fluid and cursive, written in a professional style.

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



ATTACHMENT

Failure to comply with the UDRP and Rules

Section 3.8 RAA requires registrars to comply with the UDRP and the Rules. Section 4(b) of the Rules requires a registrar to respond within two (2) business days to a verification request from a UDRP provider and to confirm that a Lock has been applied against any modification to the registrant and registrar information for the domain. Visesh Infotecncs' failure to respond to the request from the UDRP provider and to enable the Lock for the domain name <e-campaigner.com> within two (2) business days of receiving the request is a breach of Section 3.8 of the RAA, the UDRP, and the Rules.

Failure to display required Whois format

Section 1.4 of the Whois Specification of the RAA requires registrars to display domain name data in a specified format for Whois query responses. The format of responses shall contain all the elements and follow a semi-free text format outlined in Section 1.4 of the Whois Specification. Visesh Infotecnic's failure to display Whois data in the specified format in the responses provided via its web-based Whois service is a breach of Section 1.4 of the Whois Specification of the RAA.

Failure to publish the full name and position of all officers on registrar's website

Section 3.17 of the RAA requires registrars to maintain and provide to ICANN the information specified in the RIS. In addition, registrars must publish on each website through which it provides or offers registrar services, the information specified in the RIS as requiring publication. Visesh Infotecncs' failure to publish the full name and position of all of its officers on its website is a breach of Section 3.17 of the RAA and Section 17 of the RIS.

Failure to pay accreditation fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. Visesh Infotecncs owes ICANN past due accreditation fees, in breach of Section 3.9 of the RAA.

Chronology:

Date of Notice	Deadline for Response	Details
2-Feb-2016	3-Feb-2016	ICANN sent 1st compliance notice via email to rsangal@viseshinfo.com . No response received from Registrar.
4-Feb-2016	5-Feb-2016	ICANN sent 2nd compliance notice via email to rsangal@viseshinfo.com . No response received from Registrar.
4-Feb-2016	N/A	ICANN called Primary Contact at +91.1143070989, [NUMBER REDACTED] and at mobile at [NUMBER REDACTED]. No ability to speak with Primary Contact or leave a message with complaint details.
6-Feb-2016	7-Feb-2016	ICANN sent 3rd compliance notice via email to rsangal@viseshinfo.com . No response received from Registrar.
6-Feb-2016	N/A	ICANN sent 3rd compliance notice via fax to +91 11 473070989. Fax unsuccessful.
6-Feb-2016	N/A	ICANN called Primary Contact at +91.1143070989, [NUMBER REDACTED] and at mobile at [NUMBER REDACTED]. ICANN provided Registrar representative with complaint details.
6-Feb-2016	N/A	Email from Registrar (rseth@viseshinfo.com) insufficient to demonstrate compliance.
9-Feb-2016	N/A	Email from Registrar (ssharma@viseshinfo.com) insufficient to demonstrate compliance.



Date of Notice	Deadline for Response	Details
9-Feb-2016	N/A	ICANN conducted compliance check to determine other areas of non-compliance.
10-Feb-2016	N/A	To date, the registrar has not provided to ICANN the requested records and information and the issue has not been resolved.