



The Internet Corporation for Assigned Names and Numbers

17 July 2014

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Kwon-soo Jeong
Dotname Korea Corp. (IANA #1132)
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Seoul
Korea (South)

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RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Jeong,

Please be advised that as of 17 July 2014, Dotname Korea Corp. ("Dotname Korea") is in breach of its Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 5 June 2014 ("RAA"). These breaches result from:

1. Dotname Korea's failure to take reasonable steps to investigate and correct claimed Whois inaccuracies, as required by Section 3.7.8 of the RAA;
2. Dotname Korea's failure to maintain registration data and records, as required by Section 3.4.2 of the RAA; and
3. Dotname Korea's failure to make registration data and records available upon request by ICANN, as required by Section 3.4.3 of the RAA.

Please refer to the attachment for details regarding these breaches.

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In addition, Dotname Korea has been deemed noncompliant in the following areas:

1. Failure to provide domain name data in the specified response format, as required by Section 1.4 of the Registration Data Directory Service (Whois) Specification of the RAA (“Whois Specification”);
2. Failure to display on Dotname Korea’s website a link to ICANN’s Registrant Educational Information webpage, as required by Section 3.16 of the RAA;
3. Failure to publish on Dotname Korea’s website the full names, contact information and positions of all officers, as required by Section 3.17 and the Registrar Information Specification of the RAA;
4. Failure to display on Dotname Korea’s website the renewal fees, post-expiration renewal fees (if different), and redemption/restore fees, as required by Section 4.1 of the Expired Registration Recovery Policy (“ERRP”);
5. Failure to provide on Dotname Korea’s website a description of methods used to deliver pre- and post-expiration notifications, as required by Section 4.2 of the ERRP; and
6. Failure to display on Dotname Korea’s website the correct ICANN logo, as required by the Logo License Appendix of the RAA.

ICANN requests that Dotname Korea cure the breaches by 7 August 2014, 21 calendar days from the date of this letter, by taking the following actions:

1. Provide records demonstrating that Dotname Korea took reasonable steps to investigate and correct the Whois inaccuracy claims concerning the domain name <designers-itbag.net>. This includes copies of Dotname Korea’s correspondence with the registrant while investigating the Whois inaccuracy claims (including dates, times, means of inquiries and telephone numbers, e-mail addresses and postal addresses used);
2. Display domain name data in the specified response format as specified in Section 1.4 of the Whois Specification of the RAA;
3. Clearly display on Dotname Korea’s website a link to ICANN’s Registrant Educational Information webpage;



4. Publish on Dotname Korea's website the full name, contact information and positions of all officers;
5. Clearly display on Dotname Korea's website a link to renewal fees, post-expiration renewal fees (if different) and redemption/restore fees;
6. Provide on Dotname Korea's website a description of methods used to deliver pre- and post-expiration notifications; and
7. Display on Dotname Korea's website the correct ICANN logo, in accordance with the Logo License Appendix of the RAA.

If Dotname Korea fails to timely cure the breaches and provide the information requested by 7 August 2014, ICANN may commence the RAA termination process.

If you have questions or require assistance, please contact Owen Smigelski at owen.smigelski@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad", is written over a light blue circular watermark.

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary



ATTACHMENT

Failure to take reasonable steps to investigate and correct Whois inaccuracies

Section 3.7.8 of the RAA requires registrars, upon notification of a claimed inaccuracy in the contact information associated with a registered name sponsored by a registrar, to take reasonable steps to investigate the claimed inaccuracy. In the event the registrar learns of inaccurate contact information associated with a registered name it sponsors, the registrar shall take reasonable steps to correct that inaccuracy.

ICANN sent three compliance notices to Dotname Korea concerning a Whois inaccuracy report for the domain name <designers-itbag.net> and requested Dotname Korea demonstrate that it took reasonable steps to investigate the Whois inaccuracy claims. Dotname Korea's failure to provide the documentation demonstrating the reasonable steps it took to investigate and correct the alleged Whois inaccuracy is a breach of Section 3.7.8 of the RAA.

Failure to retain registered name holder and registration data and failure to make such data available for inspection and copying

Sections 3.4.2 and 3.4.3 of the RAA requires registrars to maintain registered name holder and registration data, and to make those records available to ICANN upon reasonable notice. Dotname Korea's failure to provide the requested registration records is a breach of Sections 3.4.2 and 3.4.3 of the RAA.

Failure to provide domain name data in the required response format

Section 1.4 of the Whois Specification of the RAA requires registrars to display domain name data in a specified format in response to Whois queries. The format of responses shall contain all of the elements and follow a semi-free text format outlined in Section 1.4 of the Whois Specification. Dotname Korea's failure to provide domain name data in the specified format is a breach of Section 1.4 of the Whois Specification of the RAA.

Failure to display a link to ICANN's Registrant Education Information webpage on registrar's website

Section 3.16 of the RAA requires registrars to clearly display a link to ICANN's Registrant Educational Information webpage on their websites. Dotname Korea's failure to display a link to ICANN's Registrant Educational Information webpage on its website is a breach of Section 3.16 of the RAA.



Failure to publish the full name, contact information and positions of all officers on registrar's website

Section 3.17 of the RAA requires registrars to publish on each website through which it provides or offers registrar services, the information required in the Registrar Information Specification, including the full names, contact information and positions of all of their officers. Dotname Korea's failure to publish the full names, contact information and positions of all its officers on its website is a breach of Section 3.17 of the RAA.

Failure to clearly display a link to renewal fees, post-expiration renewal fees (if different) and redemption/restore fees on registrar's website

Section 4.1 of the ERRP requires registrars to make their renewal fees, post-expiration renewal fees (if different) and redemption/restore fees reasonably available to registered name holders and prospective registered name holders at the time of registration of a gTLD name. At a minimum, these fees must be clearly displayed on the registrar's website and a link to these fees must be included in the registrar's registration agreements. Dotname Korea's failure to clearly display on its website or provide a link to these fees is a breach of Section 4.1 of the ERRP.

Failure to describe on registrar's websites (if used) the methods used to deliver pre- and post-expiration notifications

Section 4.2 of the ERRP requires registrars to describe on their websites (if used) the methods used to deliver pre- and post-expiration notifications for renewal of domain registrations. Dotname Korea's failure to describe the methods of such notifications on its website is a breach of Section 4.2 of the ERRP.

Failure to display the ICANN-Accredited Registrar logo

The Logo License Appendix of the RAA requires registrars displaying an ICANN-Accredited Registrar logo, to use the logo displayed in the appendix. Dotname Korea's use of a modified version of the ICANN-Accredited Registrar logo is a breach of the Logo License Appendix of the RAA.

Chronology:

Date of Notice	Deadline for Response	Details
7-May-2014	29-May-2014	ICANN sent 1st compliance notice via email to lsy7611@gmail.com and suvt313@dotname.co.kr . No response received from Registrar.
2-Jun-2014	9-Jun-2014	ICANN sent 2nd compliance notice via email to lsy7611@gmail.com and suvt313@dotname.co.kr . No response received from Registrar.
11-Jun-2014	N/A	ICANN called Primary Contact at +82-10 70-7090-0826 (line busy) and at +82-10-4164-9102 (spoke to contact). ICANN advised Primary Contact (in Korean) of the Whois inaccuracy report and compliance notice, requesting a response. Primary Contact requested the compliance notice be resent and indicated that the issue would be addressed promptly.
11-Jun-2014	9-Jun-2014	Per request of Primary Contact, ICANN resent 2nd notice via email to domaindoc@dotname.co.kr and suvt313@dotname.co.kr . No response received from Registrar.
16-Jun-2014	23-Jun-2014	ICANN sent 3rd compliance notice via email to lsy7611@gmail.com , domaindoc@dotname.co.kr , and suvt313@dotname.co.kr .
16-Jun-2014	N/A	3rd compliance notice was faxed to +82 05049859800. Fax unsuccessful (no answer).
19-Jun-2014	N/A	Email from Registrar (domaindoc@dotname.co.kr) indicating the registrant changed the email address. However, Registrar did not provide any documentation or records.



Date of Notice	Deadline for Response	Details
25-Jun-2014	N/A	<p>ICANN called Primary Contact (in Korean) at +82-10-4164-9102 to provide a detailed explanation of 2013 RAA Whois inaccuracy requirements. ICANN requested copies of documentation to verify Whois contact changes.</p> <p>Primary Contact acknowledged understanding of 2013 RAA Whois requirements. Primary Contact advised ICANN that the reseller would be contacted to retrieve the requested documentation and will provide this information to ICANN.</p>
14-Jul-2014	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
17-Jul-2014	N/A	To date, ICANN has not received the requested information.