



The Internet Corporation for Assigned Names and Numbers

24 July 2013

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE AND COURIER

Mr. Gregory Dumas
URL Solutions, Inc. (IANA ID#1449)
Ipasa Building, Third Floor 41st Street
Bella Vista
Panama

Email: support@pananames.com
Fax: +1 310 496 0896

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Dumas,

Please be advised that as of 23 July 2013, URL Solutions, Inc. ("URL Solutions") is in breach of its Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 22 May 2009 ("RAA"). This breach results from:

- Failure to pay past due accreditation fees pursuant to Section 3.9 of the RAA.

Please refer to the attachment for details regarding this breach. In addition, URL Solutions has been deemed noncompliant in the following area:

- Failure to display a link to ICANN's Registrant Rights and Responsibilities webpage on URL Solutions' website, as required by Section 3.15 of the RAA.

ICANN requests that URL Solutions cure these breaches by 14 August 2013, 15 working days from the date of this letter, by taking the following actions:

1. Pay all past due accreditation fees in the amount of \$6,618.38. Please see the enclosed customer statement for details; and

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2. Clearly display a link to ICANN's Registrant Rights and Responsibilities webpage on URL Solutions' website.

If URL Solutions fails to timely cure these breaches by 14 August 2013, ICANN may commence the RAA termination process.

If you have questions or require assistance, please contact Stacy Burnette at stacy.burnette@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad".

Maguy Serad
Vice President
Contractual Compliance

c: John O. Jeffrey, General Counsel and Secretary

Enclosure: Customer Statement



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ATTACHMENT

Failure to Pay Accreditation Fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. URL Solutions currently owes ICANN \$6,618.38 in past due accreditation fees.

URL Solutions failed to comply with its obligation to timely pay accreditation fees and this failure constitutes a breach of Section 3.9 of the RAA.

Chronology:

Date of Notice	Deadline for Response	Details
14-Nov-12 10-Jan-13 13-Feb-12	Within 30 days	ICANN sent detailed customer statements to URL Solutions, Inc. regarding past due accreditation fees.
25-Feb-13	4-Mar-13	ICANN sent 1st Compliance notice via e-mail to support@pananames.com (Billing and Primary Contact).
1-Mar-13 5-Mar-13	N/A	Registrar responded proposing to make a partial payment by 12 March 2013 and pay the remaining balance within two weeks.



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Date of Notice	Deadline for Response	Details
8-Mar-13	15-Mar-13	ICANN sent 2nd Compliance notice via e-mail to support@pananames.com (Billing and Primary Contact).
13-Mar-13	N/A	Registrar made a partial payment of \$ 8,379.63. Registrar stated the remaining balance would be paid within 30-45 days.
21-Mar-13	15-Apr-13	ICANN sent a follow-up communication to the registrar granting a payment extension. The new deadline for balances 90 days past due was 29 March 2013 and the new deadline for the remaining balance was 15 April 2013. Registrar did not respond.
17-Apr-13	24-Apr-13	ICANN sent 3rd Compliance notice via e-mail to support@pananames.com (Billing and Primary Contact) and via fax to +1 310 496 0896.
24-Apr-13	N/A	Registrar responded to ICANN's 3rd Compliance notice via e-mail requesting more time without providing a specific proposed deadline for payment.
26-Apr-13	3-May-13	ICANN sent a follow-up communication to support@pananames.com (Billing and Primary Contact) granting an extension of 5 business days.



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Date of Notice	Deadline for Response	Details
3-May-13	N/A	ICANN received a telephone call and an e-mail message from Secondary Billing Contact, Mr. John Dalrymple, requesting an extension of 30 days.
3-May-13	31-May-13	ICANN sent a follow-up communication to support@pananames.com (Billing and Primary Contact) and info@urlsolutions.org (Secondary Billing Contact) granting an extension until 31 May 2013. Registrar did not respond.
9-May-13	N/A	ICANN Staff attempted to contact Mr. John Dalrymple, (Secondary Billing Contact) at +1 310 582 9111 and left a detailed voice-mail message. Registrar did not respond.
5-Jun-13	N/A	ICANN Staff contacted Registrar at +1 310 582 9111 (Secondary Phone Number for Billing Contact) and left a detailed voice-mail message. Registrar did not respond.
25-Jun-13	28-Jun-13	ICANN sent a follow-up communication to support@pananames.com (Billing and Primary Contact) and info@urlsolutions.org (Secondary Billing Contact). Registrar did not respond.