

Modern Slavery Act Transparency Statement

The United Kingdom Modern Slavery Act of 2015 requires certain companies to provide disclosure concerning their efforts, if any, to address the issues of slavery and human trafficking in their businesses and supply chains. The disclosures are intended to provide consumers the ability to make better, more informed choices about the products and services they buy and companies they support.

PagerDuty, a global leader in Digital Operations Management, is publicly traded on the New York Stock Exchange (NYSE: PD), and headquartered in San Francisco, California. PagerDuty provides a platform for real-time operations, with a mission to connect teams to real-time opportunity and elevate work to the outcomes that matter.

Summary

PagerDuty is committed to not only abide by the laws and regulations that apply to us as we conduct business around the world, but also to acting ethically and with integrity in all our business relationships and maintaining and improving systems and processes to avoid complicity in human rights violations related to our own operations, our supply chain, and our products.

Our Supply Chain

PagerDuty has a central procurement function in the United States. Considering the nature of our business, our supply chain mostly consists of the hiring of independent consultants and other service providers and the procurement of other software-related goods and services. As it relates to our supply chain, we consider ourselves to be low risk. We source goods and services from reputable suppliers and the nature of the goods and services we do procure do not demand the types of labor at risk for slavery and human trafficking. We will not support a supply chain where we are aware of or have reasonable grounds to believe that slavery and human trafficking are taking place. We would terminate supply contracts in these circumstances, wherever possible.

Channel Partners

We contractually require our channel partners to comply with applicable laws and with our Code of Business Conduct and Ethics. All new channels partners go through an internal diligence process prior to entering into an agreement with PagerDuty.

Code of Business Conduct and Ethics

The PagerDuty Code of Business Conduct and Ethics outlines how PagerDuty and its subsidiaries conduct business and describes the company's most fundamental shared values. It provides PagerDuty employees guidance on how to follow company policies, applicable laws, rules and regulations, as it is vital that all employees act with integrity and in accordance with local laws. Our Code is available externally on our website so anyone is able to report any concerns or questions regarding any potential violations of the code or any of our other policies or any applicable law, rules or regulations, including slavery and human trafficking violations. Our Code is distributed annually to all directors, officers, employees and contractors who are required to acknowledge they understand and are compliant with the code.

We recognize and understand the importance of the Modern Slavery Act and are committed to reviewing and assessing the risks in our supply chain.

Approved by the Board of Directors August 28, 2020

Signed by:



Jennifer Tejada
CEO and Chair of the Board