Verbit Software Ltd./Verbit Inc. Accessibility Conformance Report

VPAT® Version 2.0 – March 2019

Name of Product/Version: Verbit.ai

Product Description: Transcription & Captioning Solution

Date: 3/27/2019

Contact information: info@verbit.ai

Notes:

Evaluation Methods Used:

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes / No) Level AA (Yes / No)
Section 508 as published in 2017, at http://www.Section508.gov	(Yes / No)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, at http://mandate376.standards.eu/standard	(Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-SUPPORTS ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level
1.1.1 Non-text Content (Level A)	SUPPORTS

Criteria	Conformance Level

Also applies to:
EN 301 549 Criteria
   • 9.2.1 (Web)
   • 10.2.1 (non-web document)
   • 11.2.1.1 (Software)
   • 11.2.2.1 (Closed Functionality Software)
   • 11.6.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
2017 Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)	

1.2.1 Audio-only and Video-only (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.2.2 (Web)
   • 10.2.2 (non-web document)
   • 11.2.1.2 (Software)
   • 11.2.2.2.1 and 11.2.2.2.2 (Closed Software)
   • 11.6.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
2017 Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	SUPPORTS

1.2.2 Captions (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.2.3 (Web)
   • 10.2.3 (non-web document)
   • 11.2.1.3 (Software)
   • 11.2.2.3 (Closed Software) – Does not apply
   • 11.6.2 (Authoring Tool)
	SUPPORT

Criteria	Conformance Level
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	
[1.2.3 Audio Description or Media Alternative (Prerecorded)](#) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4 (Web) • 10.2.4 (non-web document) • 11.2.1.4 (Software) • 11.2.2.4 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**DOES NOT SUPPORT**
[1.3.1 Info and Relationships](#) (Level A) Also applies to: EN 301 549 Criteria • 9.2.7 (Web) • 10.2.7 (non-web document) • 11.2.1.7 (Software) • 11.2.2.7 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**SUPPORTS**
[1.3.2 Meaningful Sequence](#) (Level A)	**SUPPORTS**

Criteria	Conformance Level

Also applies to:
EN 301 549 Criteria
   • 9.2.8 (Web)
   • 10.2.8 (non-web document)
   • 11.2.1.8 (Software)
   • 11.2.2.8 (Closed Software) – Does not apply
   • 11.6.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
2017 Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)	

1.3.3 Sensory Characteristics (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.2.9 (Web)
   • 10.2.9 (non-web document)
   • 11.2.1.9 (Software)
   • 11.2.2.9 (Closed Software) – Does not apply
   • 11.6.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
2017 Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	SUPPORTS

1.4.1 Use of Color (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.2.10 (Web)
   • 10.2.10 (non-web document)
   • 11.2.1.10 (Software)
   • 11.2.2.10 (Closed Software) – Does not apply
   • 11.6.2 (Authoring Tool)
	SUPPORTS

Criteria	Conformance Level

• 12.1.2 (Product Docs)
• 12.2.4 (Support Docs)
2017 Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)	

1.4.2 Audio Control (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.2.11 (Web)
    • 10.2.11 (non-web document)
    • 11.2.1.11 (Software)
    • 11.2.2.11 (Closed Software) – Does not apply
    • 11.6.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
2017 Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	SUPPORTS

2.1.1 Keyboard (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.2.15 (Web)
    • 10.2.15 (non-web document)
    • 11.2.1.15 (Software)
    • 11.2.2.15 (Closed Software)
    • 11.6.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
2017 Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	SUPPORTS

2.1.2 No Keyboard Trap (Level A)	**DOES NOT SUPPORT**

Criteria	Conformance Level

Also applies to:
EN 301 549 Criteria
    • 9.2.16 (Web)
    • 10.2.16 (non-web document)
    • 11.2.1.16 (Software)
    • 11.2.2.16 (Closed Software) – Does not apply
    • 11.6.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
2017 Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)	

2.2.1 Timing Adjustable (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.2.17 (Web)
    • 10.2.17 (non-web document)
    • 11.2.1.17 (Software)
    • 11.2.2.17 (Closed Software) – Does not apply
    • 11.6.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
2017 Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	SUPPORTS

2.2.2 Pause, Stop, Hide (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.2.18 (Web)
    • 10.2.18 (non-web document)
    • 11.2.1.18 (Software)
    • 11.2.2.18 (Closed Software) – Does not apply
    • 11.6.2 (Authoring Tool)
	SUPPORTS

Criteria	Conformance Level

• 12.1.2 (Product Docs)
• 12.2.4 (Support Docs)
2017 Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)	

2.3.1 Three Flashes or Below Threshold (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.2.19 (Web)
    • 10.2.19 (non-web document)
    • 11.2.1.19 (Software)
    • 11.2.2.19 (Closed Software) – Does not apply
    • 11.6.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
2017 Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	SUPPORTS

2.4.1 Bypass Blocks (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.2.20 (Web)
    • 10.2.20 (non-web document) – Does not apply
    • 11.2.1.20 (Software) – Does not apply
    • 11.2.2.20 (Closed Software) – Does not apply
    • 11.6.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
2017 Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs) – Does not apply to non-web docs
	SUPPORTS

2.4.2 Page Titled (Level A)	**SUPPORTS**

Criteria	Conformance Level
Also applies to: EN 301 549 Criteria • 9.2.21 (Web) • 10.2.21 (non-web document) • 11.2.1.21 (Software) - Does not apply • 11.2.2.21 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.22 (Web) • 10.2.22 (non-web document) • 11.2.1.22 (Software) • 11.2.2.22 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**SUPPORTS**
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.23 (Web) • 10.2.23 (non-web document) • 11.2.1.23 (Software) • 11.2.2.23 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool)	**SUPPORTS**

Criteria	Conformance Level
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.2.27 (Web) • 10.2.27 (non-web document) • 11.2.1.27 (Software) • 11.2.2.27 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**SUPPORTS**
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.2.29 (Web) • 10.2.29 (non-web document) • 11.2.1.29 (Software) • 11.2.2.29 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**SUPPORTS**
3.2.2 On Input (Level A)	**SUPPORTS**

Criteria	Conformance Level
Also applies to: EN 301 549 Criteria 9.2.30 (Web) 10.2.30 (non-web document) 11.2.1.30 (Software) 11.2.2.30 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.2.33 (Web) 10.2.33 (non-web document) 11.2.1.33 (Software) 11.2.2.33 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**SUPPORTS**
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.2.34 (Web) 10.2.34 (non-web document) 11.2.1.34 (Software) 11.2.2.34 (Closed Software) – Does not apply 11.6.2 (Authoring Tool)	**SUPPORTS**

Criteria	Conformance Level
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.2.37 (Web) • 10.2.37 (non-web document) • 11.2.1.37 (Software) • 11.2.2.37 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**SUPPORTS**
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**SUPPORTS**

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.2.5 (Web) • 10.2.5 (non-web document) • 11.2.1.5 (Software) • 11.2.2.5 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**SUPPORTS**
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.2.6 (Web) • 10.2.6 (non-web document) • 11.2.1.6 (Software) • 11.2.2.6 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**DOES NOT SUPPORT**
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria	**SUPPORTS**

Criteria	Conformance Level
9.2.12 (Web) 10.2.12 (non-web document) 11.2.1.12 (Software) 11.2.2.12 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.2.13 (Web) 10.2.13 (non-web document) 11.2.1.13 (Software) 11.2.2.13 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**SUPPORTS**
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.2.14 (Web) 10.2.14 (non-web document) 11.2.1.14 (Software) 11.2.2.14 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	**NOT APPLICABLE**

Criteria	Conformance Level

2017 Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)	

2.4.5 Multiple Ways (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.2.24 (Web)
   • 10.2.24 (non-web document) – Does not apply
   • 11.2.1.24 (Software) – Does not apply
   • 11.2.2.24 (Closed Software) – Does not apply
   • 11.6.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
2017 Section 508
   • 501 (Web)(Software) – Does not apply to non-web software
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs) – Does not apply to non-web docs
	SUPPORTS

2.4.6 Headings and Labels (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.2.25 (Web)
   • 10.2.25 (non-web document)
   • 11.2.1.25 (Software)
   • 11.2.2.25 (Closed Software) – Does not apply
   • 11.6.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
2017 Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	SUPPORTS

2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria	**SUPPORTS**

Criteria	Conformance Level
9.2.26 (Web) 10.2.26 (non-web document) 11.2.1.26 (Software) 11.2.2.26 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.2.28 (Web) 10.2.28 (non-web document) 11.2.1.28 (Software) – Does not apply 11.2.2.28 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**NOT APPLICABLE**
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.2.31 (Web) 10.2.31 (non-web document) – Does not apply 11.2.1.31 (Software) – Does not apply 11.2.2.31 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	**SUPPORTS**

Criteria	Conformance Level
2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.2.32 (Web) • 10.2.32 (non-web document) – Does not apply • 11.2.1.32 (Software) – Does not apply • 11.2.2.32 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	**SUPPORTS**
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.2.35 (Web) • 10.2.35 (non-web document) • 11.2.1.35 (Software) • 11.2.2.35 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**SUPPORTS**
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria	**SUPPORTS**

Criteria	Conformance Level
• 9.2.36 (Web) • 10.2.36 (non-web document) • 11.2.1.36 (Software) • 11.2.2.36 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	

2017 Section 508 Report

Notes: Comply & Supports

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level
302.1 Without Vision	NOT APPLICABLE
302.2 With Limited Vision	SUPPORTS
302.3 Without Perception of Color	SUPPORTS
302.4 Without Hearing	SUPPORTS
302.5 With Limited Hearing	SUPPORTS
302.6 Without Speech	SUPPORTS
302.7 With Limited Manipulation	SUPPORTS
302.8 With Limited Reach and Strength	SUPPORTS
302.9 With Limited Language, Cognitive, and Learning Abilities	SUPPORTS

Chapter 5: Software

Notes:

Criteria	Conformance Level
501.1 Scope – Incorporation of WCAG 2.0 AA	**SUPPORTS**
502 Interoperability with Assistive Technology	Heading cell – no response required
502.2.1 User Control of Accessibility Features	**SUPPORTS**
502.2.2 No Disruption of Accessibility Features	**SUPPORTS**
502.3 Accessibility Services	Heading cell – no response required
502.3.1 Object Information	**SUPPORTS**
502.3.2 Modification of Object Information	**SUPPORTS**
502.3.3 Row, Column, and Headers	**SUPPORTS**
502.3.4 Values	**SUPPORTS**
502.3.5 Modification of Values	**SUPPORTS**
502.3.6 Label Relationships	**SUPPORTS**
502.3.7 Hierarchical Relationships	**SUPPORTS**
502.3.8 Text	**SUPPORTS**
502.3.9 Modification of Text	**SUPPORTS**
502.3.10 List of Actions	**SUPPORTS**
502.3.11 Actions on Objects	**SUPPORTS**
502.3.12 Focus Cursor	**SUPPORTS**
502.3.13 Modification of Focus Cursor	**SUPPORTS**

Criteria	Conformance Level
502.3.14 Event Notification	**SUPPORTS**
502.4 Platform Accessibility Features	**SUPPORTS**
503 Applications	Heading cell – no response required
503.2 User Preferences	**SUPPORTS**
503.3 Alternative User Interfaces	**SUPPORTS**
503.4 User Controls for Captions and Audio Description	Heading cell – no response required
503.4.1 Caption Controls	**SUPPORTS**
503.4.2 Audio Description Controls	**DOES NOT SUPPORT**
504 Authoring Tools	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	**SUPPORTS**
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	**SUPPORTS**
504.2.2 PDF Export	**SUPPORTS**
504.3 Prompts	**SUPPORTS**
504.4 Templates	**SUPPORTS**

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level
601.1 Scope	Heading cell – no response required
602 Support Documentation	Heading cell – no response required
602.2 Accessibility and Compatibility Features	**SUPPORTS**
602.3 Electronic Support Documentation	**SUPPORTS**

Criteria	Conformance Level
602.4 Alternate Formats for Non-Electronic Support Documentation	SUPPORTS
603 Support Services	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	SUPPORTS
603.3 Accommodation of Communication Needs	SUPPORTS

EN 301 549 Report

Notes: Comply & Support

Chapter 4: 4.2 Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level
4.2.1 Usage without vision	NOT APPLICABLE
4.2.2 Usage with limited vision	NOT APPLICABLE
4.2.3 Usage without perception of colour	SUPPORTS
4.2.4 Usage without hearing	SUPPORTS
4.2.5 Usage with limited hearing	SUPPORTS
4.2.6 Usage without vocal capability	SUPPORTS
4.2.7 Usage with limited manipulation or strength	NOT APPLICABLE

Criteria	Conformance Level
4.2.8 Usage with limited reach	NOT APPLICABLE
4.2.9 Minimize photosensitive seizure triggers	NOT APPLICABLE
4.2.10 Usage with limited cognition	NOT APPLICABLE
4.2.11 Privacy	SUPPORTS

Chapter 5: Generic Requirements

Notes:

Criteria	Conformance Level
5.1 Closed functionality	Heading cell – no response required
5.1.2 General	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required
5.1.3.1 General	SUPPORTS
5.1.3.2 Auditory output delivery including speech	SUPPORTS
5.1.3.3 Auditory output correlation	SUPPORTS
5.1.3.4 Speech output user control	SUPPORTS
5.1.3.5 Speech output automatic interruption	SUPPORTS
5.1.3.6 Speech output for non-text content	SUPPORTS
5.1.3.7 Speech output for video information	SUPPORTS
5.1.3.8 Masked entry	SUPPORTS

Criteria	Conformance Level
5.1.3.9 Private access to personal data	**SUPPORTS**
5.1.3.10 Non-interfering audio output	**SUPPORTS**
5.1.3.11 Private listening	**SUPPORTS**
5.1.3.12 Speaker volume	**SUPPORTS**
5.1.3.13 Volume reset	**SUPPORTS**
5.1.3.14 Spoken languages	**SUPPORTS**
5.1.3.15 Non-visual error identification	**SUPPORTS**
5.1.3.16 Receipts, tickets, and transactional outputs	**SUPPORTS**
5.1.4 Functionality closed to text enlargement	**SUPPORTS**
5.1.5 Visual output for auditory information	**SUPPORTS**
5.1.6 Operation without keyboard interface	Heading cell – no response required
5.1.6.1 Closed functionality	**SUPPORTS**
5.1.6.2 Input focus	**NOT APPLICABLE**
5.2 Activation of accessibility features	**SUPPORTS**
5.3 Biometrics	**NOT APPLICABLE**
5.4 Preservation of accessibility information during conversion	**NOT APPLICABLE**
5.5 Operable parts	Heading cell – no response required
5.5.1 Means of operation	**NOT APPLICABLE**
5.5.2 Operable parts discernibility	**NOT APPLICABLE**

Criteria	Conformance Level
5.6 Locking or toggle controls	Heading cell – no response required
5.6.1 Tactile or auditory status	**NOT APPLICABLE**
5.6.2 Visual status	**SUPPORTS**
5.7 Key repeat	**SUPPORTS**
5.8 Double-strike key acceptance	**NOT APPLICABLE**
5.9 Simultaneous user actions	**SUPPORTS**

Chapter 6: ICT with Two-Way Voice Communication

Notes:

Criteria	Conformance Level
6.1 Audio bandwidth for speech (informative)	Heading cell – no response required
6.2 Real-time text (RTT) functionality	Heading cell – no response required
6.2.1.1 RTT communication	**NOT APPLICABLE**
6.2.1.2 Concurrent voice and text	**NOT APPLICABLE**
6.2.2.1 Visually distinguishable display	**NOT APPLICABLE**
6.2.2.2 Programmatically determinable send and receive direction	**NOT APPLICABLE**
6.2.3 Interoperability	**NOT APPLICABLE**
6.2.4 Real-time text responsiveness	**NOT APPLICABLE**
6.3 Caller ID	**NOT APPLICABLE**
6.4 Alternatives to voice-based services	**SUPPORTS**
6.5 Video communication	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required
6.5.2 Resolution	**NOT APPLICABLE**
6.5.3 Frame rate	**SUPPORTS**
6.5.4 Synchronization between audio and video	**SUPPORTS**

Criteria	Conformance Level
6.6 Alternatives to video-based services	**SUPPORTS**

Chapter 7: ICT with Video Capabilities

Notes:

Criteria	Conformance Level
7.1 Caption processing technology	Heading cell – no response required
7.1.1 Captioning playback	**SUPPORTS**
7.1.2 Captioning synchronization	**SUPPORTS**
7.1.3 Preservation of captioning	**SUPPORTS**
7.2.1 Audio description playback	**NOT APPLICABLE**
7.2.2 Audio description synchronization	**NOT APPLICABLE**
7.2.3 Preservation of audio description	**NOT APPLICABLE**
7.3 User controls for captions and audio description	**SUPPORTS**

Chapter 8: Hardware

Notes:

Criteria	Conformance Level
8.1.1 Generic requirements	Heading cell – no response required
8.1.2 Standard connections	**NOT APPLICABLE**
8.1.3 Colour	**NOT APPLICABLE**
8.2 Hardware products with speech output	Heading cell – no response required
8.2.1.1 Speech volume range	**NOT APPLICABLE**

Criteria	Conformance Level
8.2.1.2 Incremental volume control	**NOT APPLICABLE**
8.2.2.1 Fixed-line devices	**NOT APPLICABLE**
8.2.2.2 Wireless communication devices	**NOT APPLICABLE**
8.3 Physical access to ICT	Heading cell – no response required
8.3.2.1 Change in level	**NOT APPLICABLE**
8.3.2.2 Clear floor or ground space	**NOT APPLICABLE**
8.3.2.3.1 General	**NOT APPLICABLE**
8.3.2.3.2 Forward approach	**NOT APPLICABLE**
8.3.2.3.3 Parallel approach	**NOT APPLICABLE**
8.3.2.4 Knee and toe clearance width	**NOT APPLICABLE**
8.3.2.5 Toe clearance	**NOT APPLICABLE**
8.3.2.6 Knee clearance	**NOT APPLICABLE**
8.3.3.1.1 Unobstructed high forward reach	**NOT APPLICABLE**
8.3.3.1.2 Unobstructed low forward reach	**NOT APPLICABLE**
8.3.3.1.3.1 Clear floor space	**NOT APPLICABLE**
8.3.3.1.3.2 Obstructed (< 510 mm) forward reach	**NOT APPLICABLE**
8.3.3.1.3.3 Obstructed (< 635 mm) forward reach	**NOT APPLICABLE**
8.3.3.2.1 Unobstructed high side reach	**NOT APPLICABLE**

Criteria	Conformance Level
8.3.3.2.2 Unobstructed low side reach	**NOT APPLICABLE**
8.3.3.2.3.1 Obstructed (≤255 mm) side reach	**NOT APPLICABLE**
8.3.3.2.3.2 Obstructed (≤610 mm) side reach	**NOT APPLICABLE**
8.3.4 Visibility	**NOT APPLICABLE**
8.3.5 Installation instructions	**NOT APPLICABLE**
8.4 Mechanically Operable parts	Heading cell – no response required
8.4.1 Numeric keys	**NOT APPLICABLE**
8.4.2.1 Means of Operation of mechanical parts	**NOT APPLICABLE**
8.4.2.2 Force of operation of mechanical parts	**NOT APPLICABLE**
8.4.3 Keys, tickets and fare cards	**NOT APPLICABLE**
8.5 Tactile indication of speech mode	**NOT APPLICABLE**

Chapter 9: Web *(see WCAG 2.0 section)*

Notes: Comply & Support

Chapter 10: Non-web Documents

Notes:

Criteria	Conformance Level
10.1 General	Heading cell – no response required
10.2 Document success criteria	Heading cell – no response required
10.2.1 through 10.2.38	**SUPPORTS**
10.2.39 Caption positioning	**SUPPORTS**
10.2.40 Audio description timing	**NOT APPLICABLE**

Chapter 11: Software

Notes:

Criteria	Conformance Level
11.2.1 Software success criteria (excluding closed functionality)	**SUPPORTS**
11.2.2 Software success criteria (closed functionality)	**SUPPORTS**
11.3 Interoperability with assistive technology	Heading cell – no response required
11.3.1 Closed functionality (informative)	Heading cell – no response required
11.3.2 Accessibility services	Heading cell – no response required
11.3.2.1 Platform accessibility service support for software that provides a user interface	See 11.3.2.5 through 11.3.2.17
11.3.2.2 Platform accessibility service support for assistive technologies	See 11.3.2.5 through 11.3.2.17
11.3.2.3 Use of accessibility services	**SUPPORTS**
11.3.2.4 Assistive technology	**SUPPORTS**
11.3.2.5 Object information	**SUPPORTS**
11.3.2.6 Row, column, and headers	**SUPPORTS**
11.3.2.7 Values	**SUPPORTS**
11.3.2.8 Label relationships	**SUPPORTS**
11.3.2.9 Parent-child relationships	**DOES NOT SUPPORT**
11.3.2.10 Text	**SUPPORTS**
11.3.2.11 List of available actions	**SUPPORTS**
11.3.2.12 Execution of available actions	**SUPPORTS**
11.3.2.13 Tracking of focus and selection attributes	**SUPPORTS**
11.3.2.14 Modification of focus and selection attributes	**SUPPORTS**
11.3.2.15 Change notification	**SUPPORTS**

Criteria	Conformance Level
11.3.2.16 Modifications of states and properties	**NOT APPLICABLE**
11.3.2.17 Modifications of values and text	**SUPPORTS**
11.4 Documented accessibility usage	Heading cell – no response required
11.4.1 User control of accessibility features	**SUPPORTS**
11.4.2 No disruption of accessibility features	**SUPPORTS**
11.5 User preferences	**SUPPORTS**
11.6 Authoring tools	Heading cell – no response required
11.6.1 Content technology	Heading cell – no response required
11.6.2 Accessible content creation (if not authoring tool, enter "not applicable")	**SUPPORTS**
11.6.3 Preservation of accessibility information in transformations	**SUPPORTS**
11.6.4 Repair assistance	**SUPPORTS**
11.6.5 Templates	**SUPPORTS**

Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level
12.1 Product documentation	Heading cell – no response required
12.1.1 Accessibility and compatibility features	**SUPPORTS**
12.1.2 Accessible documentation	**SUPPORTS**
12.2 Support Services	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	**SUPPORTS**
12.2.3 Effective communication	**SUPPORTS**

Criteria	Conformance Level
12.2.4 Accessible documentation	**SUPPORTS**

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes:

Criteria	Conformance Level
13.1 Relay services requirements	Heading cell – no response required
13.1.2 Text relay services	**NOT APPLICABLE**
13.1.3 Sign relay services	**NOT APPLICABLE**
13.1.4 Lip-reading relay services	**NOT APPLICABLE**
13.1.5 Captioned telephony services	**NOT APPLICABLE**
13.1.6 Speech to speech relay services	**NOT APPLICABLE**
13.2 Access to relay services	**NOT APPLICABLE**
13.3 Access to emergency services	**NOT APPLICABLE**